

A

ATM

The nearest machine is in the Gürzenichstraße, only 3 minutes away from us.

B

baby cot

These are available for you free of charge on request.

breakfast

The breakfast times are

Monday – Friday: 07 – 10 a.m.

Saturday – Sunday: 08 – 11:30 a.m.

The breakfast room is on the first floor. Please pick up your breakfast card at the reception in advance.

C

Car rental company

You will find several car rentals at the Cologne Central Station.

cigarettes

There is a vending machine in the basement. Smoking is not allowed in the entire hotel.

chemist's

In the Gürzenichstraße you can find a pharmacy. You can have your medication delivered to the hotel.

Check In

The check in time is from 15:30. If you arrive earlier, you are welcome to leave your luggage with us.

D

departure

We ask you to vacate your room by 12:00 o'clock. We can gladly keep your luggage after you check out.

Dogs

Dogs are always welcome. We charge a cleaning fee of 15€ per night.

F

First aid

A first aid kit is available at the reception.

fires

The automatic fire alarm system in our house will inform you if a fire has broken out. Escape plans can be found on your room door or at every staircase. Please do not use the Elevator.

fire extinguishers

These are located on each floor in the corridors and stairwell.

Fitness

Our fitness and wellness center is located in the Gürzenichstraße, a 2 minute walk away.

H

hotel bar

Our bar is open daily from 7 am to 5 am and is located on the groundfloor.

L

Laundry/Cleaning

Laundry delivered before 9 am at the reception will be returned 24 hours later.

Luggage

We are happy to deposit your luggage before your arrival or after your departure

M

Meeting

If you would like to hold a meeting in peace, ask our reception.

Mail

You are welcome to leave your mail at the reception, we will send it for you.

N

Newspapers

Daily newspapers are available in the breakfast room.

P

Printers

Our business center is open 24 hours.

Physician

Please contact the reception

Payment

You can pay your bill at the reception at any time.

R

Reception

You can reach the reception 24 hours a day. Please dial 70 on your room phone if you need any assistance.

S

Shoe polishing machine

This is located in the basement – on your right hand side when you come out of the elevator.

T

Train/Bus

The nearest underground, bus and tram stop „Heumarkt“, which is a 3 minute walk away. The main railway station is approximately 10 minutes walking distance or with the subway line number 5.

Toiletries

In case you forgot something: toothbrushes, combs and razors are available at the reception. For other articles: there are several drugstores around the house.

Taxi

Our reception will be happy to order a taxi for you. In Cologne you can alternatively order a Uber via your own app.

W

Wi-Fi

Internet Access is free and available throughout the house. The access data can be obtained at the reception.

Wake-up service

Tell our reception the time and you will be woken up by phone